



TERMS & CONDITIONS

Reservations & Bookings: For reservations and information on published vacations provided by DIAMOND TRAVEL GROUP, call/text (702) 325-0787 or email CONNECT@DIAMONDCOLIMITED.COM. When booking, the traveler(s) agree to accept the terms, conditions, policies and rules set forth in this agreement. Additional terms and conditions will be made available depending on the vacation being planned. DIAMOND TRAVEL reserves the right to change these terms, conditions, policies and rules without prior notice.

Passports, Visas and Travel Documents: Passengers are responsible for ensuring that they have the proper travel documents including passports and/or visas. Passports must be valid for at least six (6) months beyond the date departure back to the country of citizenship. This information pertains to US citizens only. Please ensure that you have a valid driver's license prior to travel. It is the responsibility of the traveler(s) to ensure that all documentation is up to date and in compliance.

Pricing and Payment: Published and quoted prices are subject to change due to factors beyond our control such as fluctuation in vendor/supplier rates and availability, fuel surcharges, etc. Prices are final and fixed once final payment has been made. Pricing is based on double occupancy. For single occupancy accompanying rates apply and vary from booking to booking. Please contact Diamond Travel Group directly for details.

Payment terms are as follows: Potential travelers will receive (3) quote options free of charge. Afterwards, an \$80 non-refundable deposit must be provided to provide additional quotes and to secure DIAMOND TRAVEL as the traveler's agent. Major credit cards (VISA, MC, Amex and Discover) *are also accepted with a 4% surcharge.*

Note that Pricing and Payment terms for custom bookings may vary and will be specified in quotes and proposals for that specific booking.

Refunds and Cancellations: The initial deposit of \$50 is nonrefundable. Cancellation terms vary depending on the supplier. Travel Insurance is recommended.

Note that Refund and Cancellation terms for custom tours may vary and will be specified in quotes and proposals for that tour.

Trip Cancellation and Travel Protection Insurance: Your vacation requires a substantial investment. It is highly recommended that you protect your investment in the unlikely event that you are forced to cancel, delay or interrupt your trip. Purchasing an optional trip cancellation



policy will reimburse these non-refundable costs if you need to cancel for any covered reasons. If purchased, a copy of the policy coverage will be available for review upon request. Diamond Travel Group is not responsible for any losses incurred by traveler(s) who opt not to purchase travel insurance. Payments for travel insurance is non-refundable.

Special Accommodations, Restrictions and Limitations: DIAMOND TRAVEL will strive to accommodate all guests. Any special dietary needs, medical restrictions, physical limitations or any condition that may affect the quality and enjoyment of your trip, please inform DIAMOND TRAVEL prior to making a travel reservation.

Airline Flights: As a courtesy, DIAMOND TRAVEL will book airline flights for a flat rate of \$25/per flight when the client has not booked a corresponding resort/hotel or other travel item. Customers are welcome to book their own flight and provide details on the airline itinerary in the event we book any ground transportation to/from airports.

Hotels: DIAMOND TRAVEL typically makes reservations to 3-4-5-star hotels to ensure quality stays. However, there may be situations where requested lodging may not have the availability and price range desired. In this unlikely event, the traveler(s) can be booked to a hotel at a 3-star or below if the traveler(s) prefer and with written consent.

Motor Coach Tours/Trips: Guided tours will be provided by a luxury bus and professional driver. Restroom facilities will be available on the larger coaches. Motor coach tour/trip payments are nonrefundable.

Itinerary Changes: Some situations are out of the control of DIAMOND TRAVEL. Factors affecting the itinerary of a package include, but not limited to, inclement weather conditions, road closures, closure of scheduled attractions, unforeseen traffic delays, etc. Travel insurance is recommended. Depending on the package rate, some trips are non refundable and no changes are allowed.

Consideration of All DIAMOND TRAVEL GROUP traveler(s): To ensure that everyone on the group has a most enjoyable experience, DIAMOND TRAVEL reserves the right to exclude from an active tour any individual who is deemed unruly or inconsistent with the interests of the group. This includes, but not limited to, persons who are intoxicated and/or under the influence of drugs, resulting in a negative experience for the rest of the group. Expenses, including cancellation fees and/or costs for alternate travel plans or to return home, will become the responsibility of the traveler. Payments from his/her vacation booked will become non-refundable.

Photo/Video Waiver: DIAMOND TRAVEL may take photos or videos of its experiences which will include travelers. Participants grant DIAMOND TRAVEL permission to use same for promotional or commercial use without payment or compensation to traveler.

Diamond Travel Group
PO Box 662 New Albany, OH 43054
connect@diamondcolimited.com
www.diamondtravelgrp.com
702-325-0787